

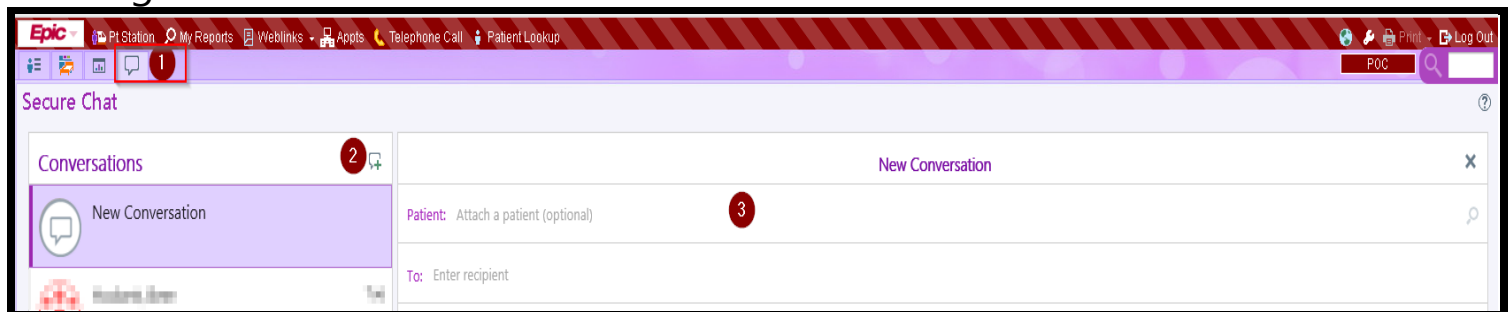
Communicate quickly and safely with colleagues across your organization by sending secure instant messages in Hyperspace. This secure method of communication regarding patients **is HIPAA compliant** and should be the **ONLY** way text messages are sent. The use of personal cell phones to send information regarding patients is NOT HIPAA compliant, and are NOT to be used at all. Secure Chat conversations will NOT be a permanent part of the patient chart, but all text conversations are discoverable. **This is NOT to replace phone calls for urgent needs, or the documentation of a provider communication.**

TJC does NOT accept text messages at a valid order mode to receive orders. Providers should open patient chart from the message and enter orders.



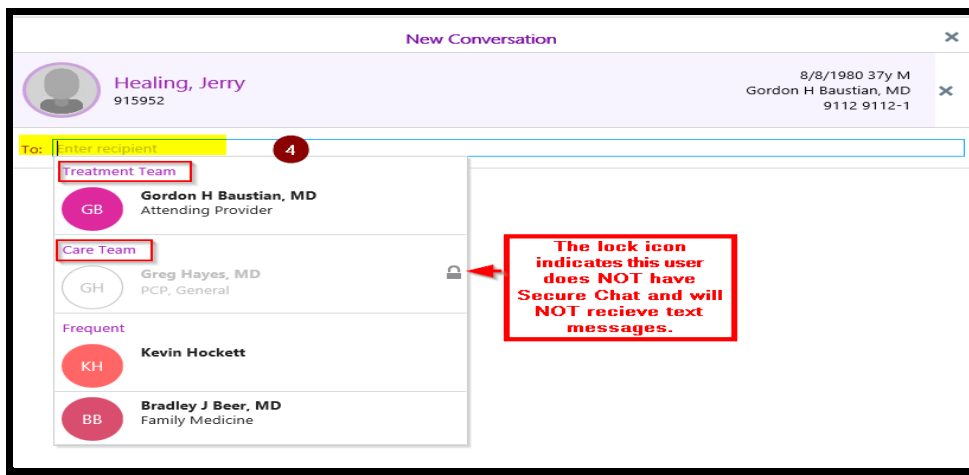
Start a Conversation:

Starting a New Conversation

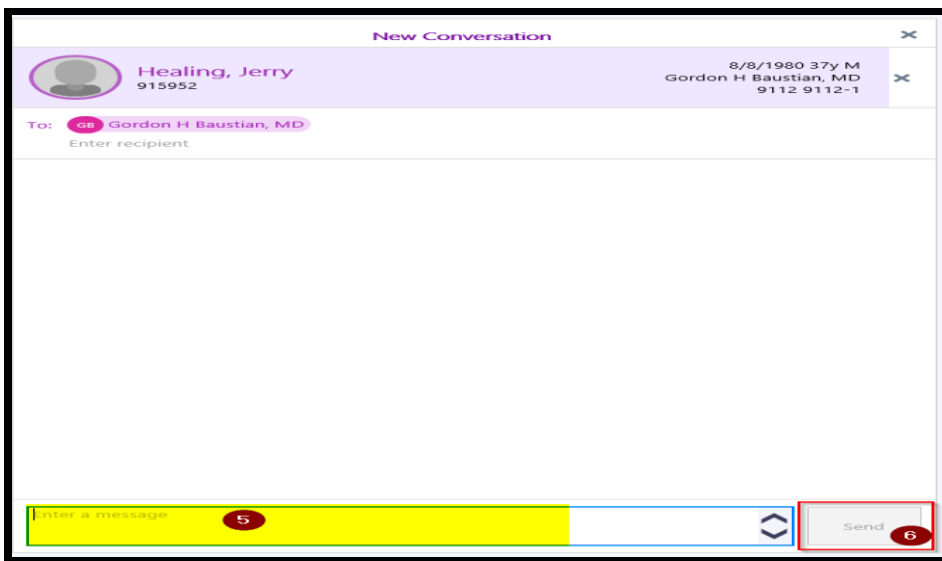


1. Move to **Secure Chat** activity
2. Click icon to start a **new conversation**
3. Enter **Patient name**
 - a. Using the look up will open a Patient Search window

- b. Patient name is optional. If this text is directly related to a patient, enter a name. This allow provider to directly open patient chart to enter orders as needed.
4. Select provider from **Treatment or Care Team**
 - a. Can add any other staff that will need to be involved with this conversation.
 - b. Once the text is sent, you will NOT be able to add anyone else to the conversation.



5. Move to bottom of screen and enter text
6. Send



Overview of Secure Chat Screen:

1. **Orange speech bubble** indicates you have a new Secure Chat message



2. Left Pane:
 - a. Holds all of YOUR conversations
 - b. Click on a conversation to read responses or respond to secure chat
 - c. Once you select a patient the speech bubble is no longer orange
3. Center Pane:
 - a. Once a conversation selected, read or respond to texts.
 - b. Can open a patient chart by clicking on Patient name at top
4. Right Pane:
 - a. Patients Index report
 - b. Other reports are available to review, but unable to wrench in


Epic | Pt Station | My Reports | Weblinks | Appts | Telephone Call | Patient Lookup | POC | Log Out

Secure Chat

Conversations 2

- Gordon H Baustian, MD** 3 mins
Healing, Jerry - 9112/9112-1 - Cardiac St...
Please call RT and get him started on this now and I will be rounding on him in the next couple hours.
- Hockett, Beer** Tue
Clindoc, Krista - 3101/3101-1 - Orthopa...
You: Krista needs more meds, please enter orders ASAP!!
- Beer, Hockett** Tue
Clindoc, Behav - 5301/5301-1 - Behavior...
Kevin Hockett: blah blah

3 Conversation with Gordon H Baustian, MD



Healing, Jerry
915952

8/8/1980 37y M
Gordon H Baustian, MD
9112 9112-1

Gordon H Baustian, MD
I have ordered albuterol neb Q 4 PRN
4 mins

GB
Please call RT and get him started on this now and I will be rounding on him in the next couple hours.
3 mins

Jerry has c/o increased shortness of breath. LS are diminished in bases and O2 sats are between 91-94 on RA. No c/opain. +1 LE edema noted, which is better than yesterday.
26 mins

Enter a message Send

4 Patient Report

Healing, Jerry

Index

Clinical Information

- Active MAR
- Bedside Pt Requests
- Due Meds
- ED Handoff
- I/O & Results
- POCT Glucose (last 72 hours)
- Vitals
- Immunizations
- Meds/Home Meds
- Orders
- Radiology Results
- Required Doc
- Therapy
- Weight
- Active Orders

Resources

- ABCDS of Care
- Nursing Protocols
- Equianalgesic Dosing Chart
- RT Protocol
- Healthy Heels
- Insulin Pumps