RECOGNIZE OUTSTANDING PROVIDERS

Submit a nomination online or stop by Human Resources to complete a paper copy NO LATER THAN **FRIDAY, MARCH 8TH, 2018.**

Questions? Contact Jessica Coppess at (319) 861-7684 or *jjcoppess@mercycare.org*.

2018 OUTSTANDING PROVIDER RECOGNITION NOMINATION FORM

NAME OF NOMINEE: _____

AWARD NAME: *(check one)*

- ☐ MENTOR/EDUCATOR
- ☐ PATIENT ADVOCATE
- ☐ COLLEAGUE
- ☐ NURSE PRACTITIONER/PHYSICIAN ASSISTANT

PLEASE DESCRIBE HOW THIS PROVIDER'S ACTIONS EXEMPLIFY EXCELLENCE IN HEALTHCARE AND MEET THE CRITERIA FOR THE AWARD YOU SPECIFY. PLEASE INCLUDE EXAMPLES: _____

(THIS NOMINATION AND YOUR NAME WILL BE SHARED WITH THE PERSON YOU'VE NOMINATED AFTER MARCH 8. IF YOU WANT YOUR NOMINATION TO BE ANONYMOUS, PLEASE NOTE THAT IN THE SUBMITTED BY FIELD BELOW.)

_____

SUBMITTED BY: _____

We'd like to thank you in advance for submitting this nomination. Voting will take place March 12-23 and the winner of each award will be unveiled at the Mercy Honors award ceremony on April 12. We hope that you will be able to join us at the Mercy Honors as we honor the provider you nominated. Invitations will be sent at a later date. Thank you.

2018 PROVIDER RECOGNITION CRITERIA

PATIENT ADVOCATE:

- Approaches patients and families in a manner that allows for questions to be addressed and responds to questions in an understandable manner
- Communicates openly with patients and families and listens attentively ensuring the patients'/family members' perspectives are captured
- Treats all patients, family members, and staff with dignity and respect, regardless of the situation or previous experiences
- Values staff's opinion and provides patient care with a team-based care approach including the patient, family and staff
- Educates all members of the health care team on the goals identified

MENTOR/EDUCATOR:

- Routinely communicates with patient care staff outlining plans for the patient with nursing and support staff
- Participates in staff education opportunities at department meetings and/or in-services
- Routinely takes the opportunity to provide informal education when addressing patient issues
- Facilitates the introduction of new ideas and technology, incorporating evidence-based practice standards

COLLEAGUE:

- Treats all members of the healthcare team with respect
- Recognizes and acknowledges individual contributions of all team members to patient outcomes
- Independently accesses patient information using available technology resources
- Upholds Mercy's Service Excellence Performance Standards
- Addresses questions regarding patient condition to appropriate staff in professional manner
- Participates in interdisciplinary care conferences or care planning activities
- Models the expectations of the Code of Professional Conduct of the Medical Staff

OUTSTANDING NURSE PRACTITIONER/ PHYSICIAN ASSISTANT:

- Provides positive leadership skills and fosters a healing environment
- Interacts with all members of the healthcare team with respect and professionalism
- Interacts with ancillary staff with courtesy and dignity
- Treats and communicates with patients in a timely and professional manner
- Educates patients and their families according to their healthcare needs
- Collaborates with all members of the healthcare team when directing patient care
- Refers patients as appropriate to specialty or subspecialty physicians
- Exercises autonomy in medical decision-making with physician supervision as needed
- Maintains an awareness of the current resources available when providing patient care
- Educates healthcare team when addressing patient's plan of care as opportunities arise